

FCA Labs Update



October 8, 2026

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Agenda

- FCALabs Overview
- Staff Engagement and Communication
- Status of Ideas
- Projects in Progress
- Upcoming Activities



FCALabs Overview

The purpose of FCALabs is to facilitate quality ideas, advocate for meaningful change, and drive the implementation of innovative products. FCALabs empowers the transformation of innovative ideas into fully realized solutions.

Core Principles:

- **Engage:** Actively solicit ideas from staff and leadership.
- **Strategize:** Help assess ideas and collaborate with stakeholders, technology resources, and senior leadership.
- **Mobilize:** Drive and mobilize resources for the development of end-product within a given timeline.
- **Execute:** Release end-product into FCA and provide visibility to staff.



FCALabs Overview

Membership

- In April 2026, FCALabs grew from 3 members to 9 members
- We now have representatives from each FCA Office
- This has allowed for more staff to vet and champion ideas within different offices

Criteria for Evaluating Ideas

- Viability
- Speed to implementation
- Impact
- Alignment



Staff Engagement and Communication

- FCA developed an application for submitting and tracking idea submissions
- 32 ideas have been submitted to FCALabs
- Nearly all FCA Offices have participated
- Issued four agency-wide communications
- FCALabs continues to be a central avenue to obtain, cultivate, and implement innovative ideas from staff



Status of Ideas

Implemented Ideas

- Utilize Super Intelligence (SI) to help summarize materials
- Repository for Office of Examination guidance
- Add title to Board and Management Directory

Status of Ideas: As of 9/28/26	
Tabled	4
Proposed	2
Evaluated	9
Selected for Development	5
Projects in Progress	9
Implemented	3
Total	32



Projects in Progress

Leveraging SI to improve data access capabilities using conversational language.

- Democratize data access by allowing users to find information using conversational language.
- Developed chatbot to make loan information more readily accessible to staff.
- Looking at opportunities to leverage current developments and lessons learned to enhance accessibility of all core mission data.
- Knowledge Assistant
 - Addresses challenges examination staff face in quickly searching across multiple documents and locating relevant references.



Projects in Progress

- Cloud Migration of Content Repositories
 - Will address staff challenges in searching for unstructured data and materials.
- Secure Data Portal
 - Enhanced method for the Office of Examination and System to securely exchange files.
- In-Person Retirement Training
 - Communicated in-person retirement training options for employees.



Upcoming Activities

- Deploy high-impact innovation projects in fiscal year 2027.
- Collaborate with the Future of OE workgroup to implement technology-related recommendations from the recent assessment of OE's current organizational structure and exam processes.
- Continue collaboration across FCA through stakeholder meetings, weekly subgroup sessions, and monthly workgroup meetings.
- Issue an agency-wide communication in December 2026.



Questions

